TRANSITION TO
FIRESIDE

Frequently Asked Questions

HOW LONG DOES IT TAKE?
It takes 4-6 weeks. The first three weeks are setup. This includes waiting for the House to approve forms and your old provider to deliver data. Once we receive the data, it's smooth sailing from there!

WHAT ARE THE BENEFITS?
Built into every Fireside CRM transition, we provide extensive data cleanup from duplicates to unclear tags. We want to ensure your system is optimized moving forward with us.

WILL ALL OF MY DATA COME OVER TO FIRESIDE?
Of course! In fact, you might find more information. During your transition, we will identify duplicates, old cases, and more! If anything appears to be missing, we will go back to your old vendor and remedy the problem of the "forgotten data."

CAN I STILL WORK DURING THE TRANSITION?
Yes you can. Your project manager has best practices to make it easy to continue working while making the switch. We make sure you have little to no down time.

CAN I USE MY CURRENT WORKFLOWS?
Yes! During your trainings, we take the time to learn how your office currently works. After that, we show you the best way to apply that in the system.

HOW MUCH WILL MY OFFICE DO?
Your project manager does most of the work. We need to know how to setup your office through our CRM guide; from there we communicate with your team and former provider to get the job done.

To learn more, contact
engagement@fireside21.com

FIRESIDE

LET'S GET STARTED, TODAY!